Stor&Liten

100P54

Stor&Liten uses Loop54 to leverage an important visitor segment and eliminate manual search merchandising work

BACKGROUND

Stor&Liten is a classic Swedish toy retailer, with an annual turnover of €3.6M (2016) in Sweden. Its e-commerce store is hosted on the Storm by Enferno platform, and before engaging Loop54, Stor&Liten was using the default platform search functionality. Visitors using search accounted for 56% of total turnover.

CHALLENGES

Stor&Liten suffered from low findability, due to inconsistent product branding and descriptions, so it was perhaps unsurprising that their conversion rate fell consistently below target.

Staff had to dedicate a lot of time to manually merchandising and maintaining search.

III RESULTS WITH LOOP54

On running a 50/50 split A/B test for 200K visitors, Loop54 helped Stor&Liten achieve a 16.1% increase in e-commerce revenues. The platform also benefited from faster search response times and higher internal efficiency.

16.1% increase in e-commerce

increase in